

**INQUIRY COMMITTEE
RECORD OF DECISION**

File Reference: DH1485

ELEMENTS OF COMPLAINT

On October 3, 2014, the College received a complaint from a client (the “Complainant”) alleging that the Registrant failed to comply with proper standards of practice during his/her dental hygiene appointment.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the “Act”) with respect to the Registrant to determine whether the Registrant had failed to comply with proper standards of practice. The Inquiry Committee appointed an inspector to assist with the investigation.

On October 7, 2014, the CDHBC Registrar notified the Registrant of the investigation and requested the Registrant’s response to the investigation, in accordance with s. 33(5) of the Act.

The Registrant provided a written response and provided a copy of the Complainant’s chart notes, copies of which were provided to the Complainant for review.

On November 14, 2014, the College received the Complainant’s written response.

COMMITTEE DECISION

At the conclusion of the investigation, the Inquiry Committee passed a motion to take no further action under section 33(6)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the “Act”) as the conduct to which this matter relates was satisfactory.

The Complainant filed a request for review of the Inquiry Committee’s decision under section 50.6 of the *Health Professions Act* with the Health Professional Review Board (HPRB). By letter dated June 3, 2015, the HPRB advised the College that, following mediation, the Complainant withdrew her application for review after having completed the terms of settlement.

RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS

Act, section 33(4); 33(5); 33(6)(a); 50.6

STATUS

Closed.