

INQUIRY COMMITTEE RECORD OF DECISION

FILE NAME: DH1309

FACTS

On August 19, 2013, the College received a complaint against a Registrant alleging that the Registrant had provided substandard dental hygiene services and was not in compliance with the College's Standard of Practice.

Under direction of the Inquiry Committee, the CDHBC Registrar notified the Registrant of the investigation and requested the Registrant's response to the investigation, in accordance with s. 33(5) of the Act.

The Registrant provided a written response, in which (s)he acknowledged that her/his standard of practice was not in compliance with the College Standards and advised that (s)he had taken steps to improve her/his treatment standards and documentation.

On September 9, 2013 the Inquiry Committee appointed an inspector to assist with its investigation. On January 29, 2014, the College office received a copy of the inspector's report, a copy of which was provided to the Registrant and the Complainant for comment. The report and respective responses to the report were submitted to the Inquiry Committee for review in consideration of their decision in this matter.

COMMITTEE DECISION

At the conclusion of the investigation, the Inquiry Committee determined under s. 33(6)(c) of the Act that this would be an appropriate case to seek a consent order under s. 36 of the Act because: (a) the Registrant acknowledged that (s)he had performed substandard dental hygiene; (b) the Registrant acknowledged that (s)he had not adequately documented the dental hygiene treatments; and (c) the Registrant had proactively taken steps to improve her/his dental hygiene treatment and documentation standards when concerns were brought to her/his attention.

In accordance with section 36 of the *Health Professions Act*, the Inquiry Committee and the Registrant agree that the appropriate remedial action is a consent order pursuant to ss. 36(1)(a) and (d) of the Act which will enable the College to direct remedial work to address areas of deficiency and to monitor the Registrant's.

RELEVANT PROVISION OF ACT, REGULATION, OR BYLAWS: *Act, section 33(4); 33(5); 33(6)(a); 36; 36(1)(a) and (d)*

STATUS: *Closed*

LEGISLATIVE AUTHORITY: *Health Professions Act, s. 33, 36*