

INQUIRY COMMITTEE RECORD OF DECISION

FILE NAME: DH1308

FACTS

On June 29, 2013, the College received a complaint against a Registrant alleging that (s)he had been overbilled for dental hygiene services.

On July 17, 2013, the CDHBC Inquiry Committee initiated an investigation under s. 33(1) of the Health Professions Act, R.S.B.C. 1996, c. 183 (the "Act") to determine whether the Registrant had overbilled for dental hygiene services.

Under direction of the Inquiry Committee, the CDHBC Registrar notified the Registrant of the investigation and requested the Registrant's response to the investigation, in accordance with s. 33(5) of the Act.

The Registrant provided a written response, in which (s)he denied the allegations and provided copies of the Complainant's patient chart and the Appointment Day Sheet.

On September 25, 2013 the Inquiry Committee appointed an inspector to assist with its investigation. On October 30, 2013, the College received a copy of the inspector's report, a copy of which was provided to the Registrant and the Complainant for response. The report and respective responses to the report were submitted to the Inquiry Committee for review.

COMMITTEE DECISION

At the conclusion of the investigation, the Inquiry Committee determined that the majority of the allegations turned on questions of credibility which it was not well positioned to assess in the context of an investigation under the Act.

In accordance with section 33(6)(a) of the *Health Professions Act*, the Inquiry Committee determined to take no further action apart from issuing a letter of warning to the Registrant advising that (s)he must ensure all future billings are accurate reflections of the time providing dental hygiene treatment.

RELEVANT PROVISION OF ACT, REGULATION, OR BYLAWS: *Act, section 33(1); 33(5); 33(6)(a);*

STATUS: Closed

LEGISLATIVE AUTHORITY: *Health Professions Act s 33*