

**INQUIRY COMMITTEE  
RECORD OF DECISION**

**File Reference:** DH1607

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***ELEMENTS OF COMPLAINT***

On May 2, 2016, the College received information suggesting that the Registrant was practicing dental hygiene without valid registration between March 1, 2016 and April 30, 2016.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") to determine whether the Registrant had engaged in the authorized practice of dental hygiene without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and s. 47(1) of the College bylaws prior to renewal of his/her registration.

On May 4, 2016, the CDHBC Registrar notified the Registrant of the investigation and requested the Registrant's response to the investigation, in accordance with s. 33(5) of the Act.

On June 1, 2016, the College received the Registrant's written response to the investigation, in which s/he apologized for not renewing prior to the renewal deadline. The Registrant advised that s/he had moved four times in the past year and had failed to keep the College updated with his/her current contact information, and that all emails from the College had gone straight to a junk folder and therefore had not received any renewal notifications. The Registrant further advised that s/he had since updated his/her contact information with the College and rectified the email to direct correspondence from the College to the inbox rather than the junk folder.

Upon review of the response, the Inquiry Committee directed the Registrant to attend for an in-person meeting. The Registrant attended a meeting with the Inquiry Committee Panel to discuss his/her conduct.

***COMMITTEE DECISION***

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At the conclusion of the investigation, the Inquiry Committee determined that the evidence established that the Registrant had engaged in unauthorized practice without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and ss. 47(1) and 49 of the College bylaws for the period March 1, 2016 to April 30, 2016. The Inquiry Committee was also concerned that the Registrant had failed to take steps to ensure that the College had his/her current contact information.

In accordance with section 33(6)(c) of the Act, the Inquiry Committee determined that this was an appropriate case to seek a consent order with terms that required the Registrant not to repeat the conduct of engaging in the unauthorized practice of dental hygiene, to thoroughly review the requirements set out in the CDBHC College Bylaws, to successfully complete the JEM within ten days of signing the consent order, and to complete the BCDHA's Module F1: Jurisprudence and Ethics, to write an essay of not less than 1000 words outlining the College's annual renewal process and the deadlines that s/he must meet, and to pay \$500 towards the College's costs of investigation in accordance with the College Bylaw's Schedule "G."

***RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS***

Act, section 13; 33(4); 33(5); 33(6)(c) Bylaws, 47(1); Regulation, 3 and 5(a)

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***STATUS***

Closed.